Sent : Sunday 31 January 2016 To : Ms Gay Brown

Dear Gay,

I really appreciate that English level of my 14 year old daughter has significantly improved because of your tutoring.

You were very kind, understood and consider her English level, and always gave her the best support.

You must be the most suitable tutor for her.

Also you were so polite and elegant.

We learnt not only English skill but also lots of things from you.

Thank you very much again.

Take care and have a wonderful life with your family.

I hope we could see you again.

Best regards,

Ayumi Wakayama